

Bournemouth & Poole Partnership 2019

Restaurants, Cafés and Bars



bournemouth.co.uk pooletourism.com

Photo courtesy Bliss Aviation

Who we are

Bournemouth & Poole Tourism is the **official tourist board** for the new joint resort. It's our mission to market Bournemouth and Poole as a world-class destination to the leisure visitor whilst encouraging visitors from the UK and overseas to experience

the best of the South Coast lifestyle. We recognise the importance of the tourism industry with tourism generating **£950 million*** visitor spend across Bournemouth and Poole and attracting **9.7 million*** day and **1.5 million*** stay visitors to our resorts.



What we do

We are responsible for delivering integrated marketing and communications campaigns to promote Bournemouth and Poole.

We cover all aspects of **tourism marketing and PR**, including **digital marketing** through bournemouth.co.uk (**over 2.6 million page views November 2017 - October 2018**) and **Poole's new look website, which was launched in March this year, (pooletourism.com 498,600 page views March 2018 - October 2018)**.

The number of user sessions on **bournemouth.co.uk** have increased 23% year on year and are up 64% between June and August 2018.

Media coverage this year to date, across the resort, has achieved an average of 441 articles per month with national coverage including the Times, Daily Telegraph and i. We've hosted 15 broadcast media crews and 17 press trips. Total AVE** currently stands at **£15.5 million with a PR reach of 182 million - representing a 189% increase on 2017!**

As well as promoting our resort through **creative and exciting social media**, we also **develop and promote events and festivals** including the award-winning Bournemouth Air Festival, Wave 105 Summertime in the South, in Poole which includes the UK's biggest and best weekly motorbike meet, and new for 2018, the magical Bournemouth Christmas Tree Wonderland.



*Figures from 2016 ** Advertising Value Equivalent

Re-investment

It is important to highlight that we are a **non-profit making organisation**. All income generated from partnership fees and paid for initiatives are directly re-invested into promoting the destination and creating business for you.

Representation

We work closely together with our members and partners via the Bournemouth & Poole Tourism Management Board (BPTMB) and respective Bournemouth and Poole Tourism Marketing Groups and various other sub groups including the Bournemouth and Poole Attractions Group and Transport Group.

Tourist Information

We run both professionally staffed **Resort Tourist Information Centres** throughout the year which can be found at Pier Approach in Bournemouth and in the Poole Museum adjacent to Poole Quay.

Promoting your Business - Partnership Benefits

To assist you promoting your business to a wider audience, we have prepared a selection of Partnership options which offer a comprehensive portfolio of digital opportunities. By joining our official Partnership Scheme, you will gain access to some **fantastic tailor-made benefits** designed to help promote your business to the visitor market. You will have the opportunity to buy into additional marketing and promotional campaigns as well as business initiatives that appeal to both the leisure and business visitor, and in turn, benefit your brand.

For further details please refer to pages 6, 7, 8 & 9.

What our partners say...

Pound for pound nobody can beat what this team achieve in terms of national press and positive stories for our town. Such an awesome bunch of humans achieving so much awesome stuff that benefits us all. If you don't support them financially, they will be gone, and that would be a tragedy for the town, so show them some love please x.

Mark Cribb
Urban Guild

Every town needs a partnership like we have with Poole and Bournemouth Tourism. Offering tourists and locals up-to-date information on what there is to do in the area. Fantastic platform to share your products and broaden your target audience with ease and a vital part to our marketing strategy.

Carol Scott
General Manger
City Cruises, Poole



bourne-mouth.co.uk & poole-tourism.com official tourism websites

In May 2017 Bournemouth's official tourism website bourne-mouth.co.uk was re-launched and Poole's official website poole-tourism.com went live from March 2018.

Both websites have a consumer-friendly feel with new content, images and great visitor information, inspiring visitors to explore new ideas and experiences.

The sites also include information on places to stay, things to see and do, eating out, itinerary ideas, places to explore and much more. With the tourism team creating engaging blogs and exciting videos, this all adds up to an excellent user experience. The sites are completely mobile enabled, so visitors can browse easily using a tablet or smartphone.

Despite the plethora of information available to visitors on the web the Poole and Bournemouth Tourism partnership websites consistently appear in the top referrers to our site and form an important part of our marketing mix.

Jackie Richmond
Group Marketing Director
Splashdown
Waterparks

Our websites are constantly updated by a dedicated team to showcase our beautiful resorts including:

- ✓ Adding new content, providing great visitor information, inspiring experiences and new ideas
- ✓ Comprehensive and up-to-date resort event information
- ✓ Creating and uploading exciting videos
- ✓ Writing bespoke blogs
- ✓ Showcase business and media pages for all our partners
- ✓ Monitoring traffic and content to continually improve visitor numbers and user experience
- ✓ Investing in Search Engine Optimisation (SEO) and achieving strong search engine rankings
- ✓ Keeping individual partnership pages fully up-to-date



The Bournemouth & Poole Tourism Partnership group is an integral way of supporting local tourism and creating a strong and thriving local hub of businesses and opportunities to draw in tourist trade. It also gives more visibility to our business, great social media coverage and continues to help drive our company forward!

Emily Freeman
South Lytchett Manor
Caravan and
Camping Park



bourne-mouth.co.uk & poole-tourism.com

the 'go to sites for visitors'

If a new or repeat visitor searches for 'what's on', 'things to do', or 'accommodation' on a search engine, they are signposted to our websites. We constantly monitor our website traffic and content, ensuring maximum Search Engine Optimisation (SEO) with results showing strong search engine ranking.

Source: via Google November 2018



Search Term	Organic Search Results Position <small>excluding paid ads</small>	Organic Search Results Page
BOURNEMOUTH	1st	1st Page
Where to Stay Bournemouth	1st	1st Page
What's On Bournemouth	1st	1st Page
Things to do Bournemouth	2nd	1st Page
Bournemouth Attractions	1st	1st Page
Bournemouth Eating Out	3rd	1st Page
POOLE	1st	1st Page
Where to Stay Poole	1st	1st Page
What's On Poole	1st	1st Page
Things to Do Poole	2nd	1st Page
Poole Attractions	2nd & 3rd	1st Page
Poole Eating Out	4th	1st Page

2019 Partnership Options

Partnership will run from the 1 February 2019 - 31 January 2020

OPTION

1

Single Partnership £295 + VAT

Single partnership allows you to choose to feature either on the official Bournemouth or Poole Tourism website, positioned within the relevant section of the site.

Single partnership is **£295 + VAT per individual business**. It will provide you with a variety of marketing opportunities and benefits and includes a presence on **either** the Poole or Bournemouth official website.

For a full list of benefits, please refer to the table on page 8 & 9.

OPTION

2

Joint Partnership £550 + VAT

Feature on both the official Bournemouth Tourism website **bourne-mouth.co.uk** and the official Poole Tourism website **poole-tourism.com**, positioned within the relevant sections of the sites.

Joint partnership is **£550 + VAT per individual business**. It will provide you with a variety of marketing opportunities and benefits and includes a presence on both official websites.

For a full list of benefits, please refer to the table on page 8 & 9.

OPTION

3

Upgrade your Joint Partnership to Diamond Partnership £1,500 + VAT Upgrade and receive extra benefits including:

- ✓ Priority listing in search results on both Bournemouth and Poole's official websites.
- ✓ Inclusion on the spotlight featured section of our main category page (i.e. Food & Drink) on Bournemouth and Poole's Official websites.
- ✓ Inclusion on the spotlight featured section on our sub category page (i.e. Restaurants) on both Bournemouth and Poole's Official websites.

For a full list of benefits, please refer to the table on page 8 & 9.

**Please note there are limited number of Diamond Packages available.
These will be available on a first come, first served basis.**



Example of your dedicated website page


Bournemouth
Discover. Experience. Be Inspired. Official Tourism Website

Sign Up for E-newsletter Language

Things to Do What's On Accommodation Food & Drink Ideas & Inspiration Explore Special Offers Visitor Information

You are here: Food & Drink > Urban Reef

Urban Reef




Undercliff Drive
Boscombe
Bournemouth
Dorset
BH5 1BN

View Phone Number
Email
Visit Website

theurbanreef
Urban Reef

We love @DorsetBlueVinny so much - that's why it takes a grand place on our cheesy sharers and in our steak sauce...
<https://t.co/FKUCgRUSYM>
30 Nov 2018 13:51:10

The Gin Cud tart in all its glory... It's Friday. Treat yourself. & if you love our Gin Cud tart as much as we...
<https://t.co/MHgaMOYId7>
30 Nov 2018 10:29:42



[Tweet](#) [Like 0](#)

About


Committed to fresh, local and seasonal produce, to ethics and sustainability, to smiling, having fun and working really hard to achieve something amazing. Please come and pay us a visit.

We opened in May 2009, and have been working frantically every day to create a venue we really want you to fall in love with. There are many local restaurants so we never rest on our laurels and strive to continually impress you. We're open all year seven days per week, but please check our opening times before setting out! You can even book your table right now online with just a couple of clicks. Clever!

The Urban Reef offers a 90 seater sun deck right on the promenade, a ground floor café, bar and local produce deli and a 100 seater restaurant on the first floor with a balcony that has amazing views over Boscombe bay and the Purbecks and a mezzanine. On the ground floor you can watch our team of chefs prepare your dishes in our open plan kitchen. Our bar team will prepare you some amazing

[Read More](#)

Vimeo Video Urban Reef



Open Christmas

Open New Year

Opening 2018

1 Jan 2018 - 31 Dec 2018

Monday - Sunday

08:00 - 23:00

Open 7 days a week. Opening times are subject to change. Please contact the restaurant to confirm. Last food order is an hour before closing

Please contact us for our opening and availability over the Christmas period

Partnership Options 1 February 2019 - 31 January 2020

We have several different Bournemouth & Poole Partnership options, so you can choose one to suit your own business needs.

Individual Restaurants, Cafés and Bars	SINGLE PARTNERSHIP	JOINT PARTNERSHIP	DIAMOND PARTNERSHIP <small>Limited availability</small>
PRICE	£295 + VAT	£550 + VAT	£1,500 + VAT
WEBSITE BENEFITS	Appear on either bournemouth.co.uk or pooletourism.com	Appear on both bournemouth.co.uk and pooletourism.com	Appear on both bournemouth.co.uk and pooletourism.com
Dedicated business page to include name, address, telephone, email link	✓	✓	✓
Direct link to your website	✓	✓	✓
Number of images	12	12 per site	24 per site
Description	Unlimited	Unlimited per site	Unlimited per site
Promotion of your special offers <i>(terms and conditions apply)</i>	✓	✓	✓
Display your TripAdvisor Traveller Rating	✓	✓	✓
Display your Social Media: Facebook and Twitter feed	✓	✓	✓
Map & Directions	✓	✓	✓
Opportunity to upload, as a link, one YouTube or Vimeo video	✓	✓	✓
Opportunity to hyperlink in your description to one downloadable brochure <i>(from your own website)</i> promoting your individual business <i>(terms and conditions apply)</i> .	✓	✓	✓
Opportunities to become a guest blogger and feature on bournemouth.co.uk & pooletourism.com <i>(editor's discretion)</i>	✓	✓	✓
Inclusion on the Spotlight Featured Section on the main category page - Food & Drink **	—	—	✓
Inclusion on the Spotlight Featured Section on the sub- category page (i.e. Restaurants) **	—	—	✓
Priority listing in Search Results	—	—	✓

****Your main image will link to your dedicated business page on bournemouth.co.uk and pooletourism.com**

Additional Partnership PR and Marketing Benefits

Additional Partnership PR and Marketing Benefits	SINGLE PARTNERSHIP	JOINT PARTNERSHIP	DIAMOND PARTNERSHIP <small>Limited availability</small>
<p>Restaurants, Cafés and Bar Partners featuring in the Bournemouth and Poole Dining Out Information Sheet: Thumbnail image, name, address, telephone number and website address. Printed and distributed via Bournemouth and Poole Tourist Information Centres and downloadable format on bournemouth.co.uk and pooletourism.com</p>	✓	✓	 Plus priority listing and an extra image and 25 words
Trade representation at Bournemouth and Poole Tourism Management Board	✓	✓	✓
Opportunity to 'opt-in' to receive Bournemouth and Poole Tourism's industry e-newsletter, information on industry news, what's on and marketing opportunities	✓	✓	✓
PR: Opportunities to be involved in PR campaigns, promotional activities and press trips	✓	✓	✓
Use of Bournemouth & Poole Tourism's photo and film library for your own marketing and promotional material	✓	✓	✓
Access to seasonal marketing toolkits including our Destination Campaigns and Christmas Tree Wonderland toolkit	✓	✓	✓
Access to Tourism's Press Releases to use in your own marketing activities	✓	✓	✓
Opportunity to upload 5 events per annum (via our online events form application) on Bournemouth & Poole's online events calendar (terms and conditions apply)	-	-	✓

What to do next?

To become a Partner, please follow these steps:

Partnership will run from the 1 February 2019 - 31 January 2020

1. Please read the Terms and Conditions of Bournemouth and Poole Tourism's Partnership
2. Fill in the attached Booking Form or visit:
www.bournemouth.co.uk/business/become-a-partner or
www.pooletourism.com/business/become-a-partner
3. If you have a number of businesses, we offer a discounted sister rate. Please call or email for further details.
4. Return your completed form by **Friday 21 December 2018**

@ tourism.marketing@bournemouth.gov.uk

✉ Partnership Office, Bournemouth & Poole Tourism, Town Hall Annexe,
St Stephen's Road, Bournemouth, BH2 6EA

Our friendly marketing team will be happy to help you with any questions regarding your Partnership for 2019. We are happy to arrange a chat over the phone, a visit to our offices or a meeting at your establishment.

The Partnership Team:

☎ 01202 451707

@ tourism.marketing@bournemouth.gov.uk





2019 Partnership Booking Form:

Deadline Friday 21 December 2018

2019 Partnership Options:

For all Partnership Packages, Partnership will run from the 1 February 2019 to 31 January 2020. Please tick accordingly:

Option 1: Single Partnership £295+ VAT per individual business

Please indicate: Bournemouth Poole

Option 2: Joint Partnership £550 + VAT per individual business

Feature on both the official Bournemouth Tourism website **bourneouth.co.uk** and the official Poole Tourism website **pooletourism.com**.

Option 3: Upgrade your Joint Partnership to a Diamond Partnership £1,500 + VAT per individual business (limited spaces available)

Your Details

Name of Establishment: _____ Contact Name: _____

Full Address: _____

Email: _____ Tel No: _____

Invoice Address (if different from above)

Contact name: _____

Email: _____ Tel No: _____

Payment Method

I wish to pay by the following method (please indicate which method):

By cheque payable BCP Council By Invoice

Order Number (if applicable) _____ Charity Number (if applicable) _____

Authorised Signature

I have read and agree to the General Terms and Conditions for Bournemouth and Poole Tourism Partnership 2019.

I hereby confirm that I am authorised to do so on behalf of the above business.

Name in Caps: _____ Position: _____

Signature: _____ Date: _____

By returning this form by email you are authorising your Partnership and the name on the email will be taken as the authorised signature. Your data will be stored in compliance with the General Data Protection Regulations. By joining the Partnership, the partner agrees to be contacted via post, email or telephone.

PLEASE RETURN YOUR COMPLETED BOOKING FORM TO: Partnership Office, Bournemouth and Poole Tourism, Town Hall Annexe, St. Stephen's Road, Bournemouth, BH2 6EA email: tourism.marketing@bournemouth.gov.uk

FOR OFFICE USE ONLY:

WHY BECOME A BOURNEMOUTH AND POOLE TOURISM PARTNER?



Media Coverage

This year to date, across the resort we achieved an average of **441 articles per month** with national coverage including **The Times, Daily Telegraph** and **i**. We've hosted **15 broadcast media crews** and **17 press trips**. Total AVE* currently stands at **£15.5m** with a PR reach of **182m** - representing a **189% increase on 2017!**

*Advertising value equivalent

Social Media Stats

Bournemouth

Over **73K Likes**

19.8K Followers

8.9K Followers

Poole

Over **16K Likes**

2K Followers

3.4K Followers

Websites

*stats are based on the new-look Poole Tourism website

Bournemouth Tourism Website

(Nov 17 - Oct 18)

bournemouth.co.uk



Page Views:
2.6 Million



Sessions:
1.1 Million

Poole Tourism Website *

(Mar 18 - Oct 18)

pooletourism.com



Page Views:
498,600



Sessions:
207,600

2018 Resort Summer Campaigns

Live it in Poole Campaign

10 weeks of Summer Fun

Leave only Footprints

#loveselfiewalls
B-Here

Festival Sites

Bournemouth Air Festival
bournemouthair.co.uk



Bournemouth Christmas Tree Wonderland:
christmastreewonderland.co.uk



Poole's Summertime in the South:
pooletourism.com



E-Marketing Stats

Bournemouth

Email Subscribers:
6,883

Open Rate: **45%**

Poole

Email Subscribers:
1,522

Open Rate: **40%**

Tourist Information

3 Million visitors to Pier Approach, where the Tourist Information Centre is based.

161,555 visitors to Poole Tourist Information Centre/ Poole Museum adjacent to Poole Quay.



@bournemouth_official



@pooletourimpics



@Bournemouthofficial



@PooleTourism



@bmouthofficial



@more_poole